

**Medicare Claims Processing Costs  
Selected Fiscal Years**

	Net Unit Cost per Claim						
	1975	1980	1985	1990	2000	2001	2002
Intermediaries <sup>1</sup>	\$3.84	\$2.96	\$2.33	\$1.86	\$0.86 <sup>3</sup>	\$0.86 <sup>3</sup>	\$0.85 <sup>3</sup>
Carriers <sup>2</sup>	\$2.90	\$2.33	\$1.88	\$1.56	\$0.63	\$0.61	\$0.60

<sup>1</sup> Includes direct costs and overhead costs for bill payment, reconsiderations and hearings lines.

<sup>2</sup> Includes direct costs and overhead costs for the claims payment, reviews and hearings, and beneficiary/physician inquiries lines.

<sup>3</sup> Beginning in FY 1998, inquiries and PET activities are separated from other bill payment cost for intermediaries.

SOURCE: CMS/OFM